



## **Privacy Statement TeamAccelerator**

Version 1.0 – March 2024

When processing data, we comply with the requirements of the applicable data protection legislation. This means that we:

- specify our purposes clearly before we process personal data, by using this Privacy Statement;
- limit our collection of personal data to only the personal data needed for legitimate purposes;
- first ask for explicit consent to process your personal data in cases where your consent is required;
- take appropriate security measures to protect your personal data and demand the same from parties who process personal data on our behalf;
- respect your right to inspect, correct or delete your personal data held by us.

TeamAccelerator v.o.f. is responsible for all data processing. In this privacy statement, we explain what types of personal data we collect and for what purposes within our TeamAccelerator (TA) platform. We recommend that you read this thoroughly.

### **Access to the platform**

Within our platform, you can open a management environment where you can set, specify and change settings. We track your activities for evidentiary purposes.

For this, we use your email address. We need this data because of our agreement with you.

### **Information we collect**

TeamAccelerator must receive or collect certain information to be able to perform, improve, understand, customize, support, and market our services, including when you use or access our services. The type of information we receive and collect depends on how you use our services.

### **Information you provide**

*Your account information:* Certain features of our service require you to register in advance, where you must provide some information about yourself and choose a username and password for the account we will create for you. For this, we use your email address.

*Your scores:* The scores you submit to the TeamAccelerator platform are stored on our servers.

*Your groups and organizations:* We store information about the groups and organizations your account is a member of. We use this information for the correct functioning and security of our service.

*Customer support:* You can provide us with information about your use of our services, including copies of your scores, and how we can contact you to provide you with customer support. For example, you can send us an email with information relating to the performance of our platform or other issues.

### **Automatically collected information**

*Usage and log data:* We collect information about when you log in to the platform. We use this information for security purposes. For example, we can detect a malicious login with this information. For this purpose, information about your IP address and device (type of device and operating system) is collected.



**Cookies:** Our platform uses cookies. Cookies are small files in which we can store information, so you don't have to fill it in again. We use cookies to keep you logged in on the website. The first time you visit our app, we show you a notification explaining our cookies and ask for your permission to use them. You can disable the use of cookies through your browser settings, but some parts of our website may not work properly then.

#### **Data retention and deletion**

If you already have an account on the websites, you can always view, update, modify or delete your basic user profile information by logging into your account and updating the profile settings.

TeamAccelerator retains your information as long as your account is active or as long as necessary to perform our contractual obligations, provide you with services through the platform, comply with legal obligations, resolve disputes, retain legal rights, or enforce our agreements.

We will delete inactive accounts after a period of twelve (12) months. We will also erase information once it is no longer needed for the purposes for which it was collected and processed. An account is inactive when the agreement has stopped and the user has not logged in to our service. We may anonymize your personal data so that you cannot be individually identified, and retain that information longer.

#### **Promotion**

In addition to the advertisements on the website, we may inform you about new products or services:

- via email

You can object to this promotional communication at any time. Each email contains a cancellation link. You can also inform us via your account.

#### **Publication**

We will not disclose your customer data.

#### **Providing data to third parties**

We do not provide your personal data to other companies or organizations under any circumstances, unless this is legally required (for example, when the police demand access to personal data in case of a suspected crime).

#### **Security**

We take security measures to reduce misuse of and unauthorized access to personal data. We take the following measures in particular:

- Access to personal data requires the use of a username and password.
- After receipt, the data is stored in a separate system.
- We take physical measures to protect access to the systems in which the personal data is stored.
- We use secure connections (Secure Sockets Layer or SSL) to encrypt all information between you and our website when you enter your personal data.
- We keep logs of all requests for personal data.

#### **Changes to this Privacy Statement**



We reserve the right to modify this statement. We recommend that you consult this statement regularly, so that you remain informed of any changes. If the changes are significant, we will notify you by email of changes to the privacy policy.

#### **Inspection and modification of your data**

You can contact us at any time if you have questions about our privacy policy or if you want to view, change or delete your personal data.

You have the following rights:

- Information about which personal data we have and what we use it for;
- Inspection of the personal data that we keep from you;
- Correction of incorrect data;
- Request to delete outdated personal data;
- Withdrawal of your consent;
- Objection to certain use.
- Please note that you must always clearly state who you are, so that we can ensure that we do not modify or delete data from the wrong person.

#### **Complaints**

If you believe that we are not helping you in the right way, you have the right to lodge a complaint with the authority. In the Netherlands, this is the Autoriteit Persoonsgegevens.

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